



## ***BT Business Mobile Broadband – Option 3 with Inclusive Mobile Broadband - Charges***

The following information will appear in your Welcome Letter for the BT Business Mobile Broadband Service which is provided as part of Option 3 with Inclusive Mobile Broadband. The Welcome Letter forms part of your agreement for BT Business Mobile Broadband.

The BT Business Mobile Broadband that you will receive as part of Option 3 with Inclusive Mobile Broadband is dependent upon you retaining the BT Business Total Broadband Option 3 agreement that you requested when you ordered Option 3 with Inclusive Mobile Broadband. We refer to the BT Business Total Broadband Option 3 agreement as the BT Business Total Broadband agreement.

BT Business Mobile Broadband is provided under our Conditions for BT Mobile Services together with our Terms and Conditions for BT Business Mobile Broadband which are detailed below. The charges applicable to BT Business Mobile Broadband which is provided as part of Option 3 with Inclusive Mobile Broadband are also detailed below.

The Minimum Period and Minimum Term that will apply to BT Business Mobile Broadband are dependent upon the Minimum Period that you choose under the BT Business Total Broadband agreement. If a 12 month Minimum Period applies under the BT Business Total Broadband agreement then a 12 month Minimum Period and Minimum Term will apply to the BT Business Mobile Broadband Agreement. If a 24 month Minimum Period applies under the BT Business Total Broadband agreement then a 24 month Minimum Period and Minimum Term will apply to the BT Business Mobile Broadband Agreement.

Please note that it is possible that you may experience difficulty sending email via some Internet Service Provider's (ISP) outgoing mail server. If this is the case, it is possible that this is due to internet security steps taken by your ISP rather than a problem with the BT Business Mobile Broadband Service. If you experience this problem, you should contact your ISP for assistance which may include being provided with access to their web based email service.

1. There is no monthly subscription charge and the following inclusive BT Mobile Data and BT Openzone Wi-Fi minutes are included.

1GB of BT Mobile Data (GPRS/3G/HSDPA networks) sent and received per connection per month. For BT Mobile Data a month is the period of time your bill covers;

2000 BT Openzone Wi-Fi minutes per connection per month. For BT Openzone Wi-Fi a month is a calendar month. Please note the limitation in note 3 below.

If your BT Mobile Data usage exceeds the above limit in any month, we will charge you as follows:

10 pence per extra MB of data used;

If your BT Openzone Wi-Fi usage exceeds the above limit in any month, we may charge you:

10 pence per extra minute to a maximum of £40.00 per bill.

The above usage allowances for BT Mobile Data and BT Openzone WiFi will be applied on a pro-rata basis in the first month. These usage allowances apply per connection and cannot be shared across connections.

2. You must settle your account in full each month by Direct Debit or within 14 days of receipt of your invoice.
3. The inclusive BT Openzone Wi-Fi minutes are for use from a BT Site inside the UK or outside the UK. BT Openzone Roaming is not available with BT Business Mobile Broadband under this Agreement. If you'd like to roam using BT Openzone partner Wi-Fi networks within the UK or abroad a BT Openzone International voucher can be purchased at [www.btopenzone.com/buy/vouchers](http://www.btopenzone.com/buy/vouchers). The vouchers are subject to the terms and conditions available at <http://www.btopenzone.com/terms-and-conditions/conditions-btoz-service.jsp>. The inclusive BT Mobile Data usage excludes Roaming.
4. BT Mobile Data Roaming

You will be charged for all International Roaming texts and data sent and received via BT Business Mobile Broadband. What you will be charged will be dependent upon the rates applicable at the time the roaming call



# BT Business Mobile Broadband – Option 3 with Inclusive Mobile Broadband - Charges

was made, these rates can be found on [www. bt.com](http://www.bt.com). The International Roaming rates applicable on the date we issue the Welcome Letter are shown below.

All Times of Day	Tier A Networks	Tier B Networks
Charge per Mb <sup>(a)</sup>	£8.00	£14.00
Minimum Daily Charge <sup>(b)</sup>	£1.56	£2.73
Incremental Charging Unit <sup>(c)</sup>	100KB	

- (a) Charges are incurred for data received and sent per SIM Card
- (b) The minimum daily charge whilst Roaming is defined as 24 Hours ending midnight UK time and is equivalent to 200KB usage
- (c) Each additional MB of usage is charged on a pro rata basis in units of 100KB

All charges are stated exclusive of Value Added Tax or any other applicable in country sales, use tax or like charge in a country where the Service is provided, which is payable by the Customer and which will be added to BT's invoices as appropriate. Roaming charges will be invoiced in arrears.

Roaming Networks are:

Country	Network
Tier A <sup>(d)</sup>	
Austria	Mobikom
France	SFR
Germany	Vodafone Germany
Greece	Vodafone Greece
Hungry	Vodafone Hungry
Ireland	Vodafone Ireland
Italy	Vodafone Italy
Netherlands	Vodafone Netherlands
Portugal	Vodafone Portugal
Spain	Vodafone Spain
Sweden	Vodafone Sweden

- (d) Any networks not listed are Tier B

5. BT Mobile Data usage is measured in kilobytes (KB). 1MB = 1024 Kilobytes (KB), 1024 MB = 1 Gigabyte (GB).



## ***BT Business Mobile Broadband – Option 3 with Inclusive Mobile Broadband - Charges***

---

6. The minimum BT Mobile Data charging increment is 1KB. The minimum charging increment for BT Openzone Wi-Fi is 1 second. BT Mobile Data usage and BT Openzone Wi-Fi usage is recorded and rounded up to the next charging increment.
7. Charges are rounded up to the nearest 1p on a daily basis.
8. BT reserves the right to provide alternative data devices of equivalent or better functionality.
9. You will receive one BT Business Mobile Broadband connection for each connection under the BT Business Total Broadband agreement. Any further connections for BT Business Mobile Broadband will be subject to a separate agreement and the standard charges and allowances for BT Business Mobile Broadband will apply. We will provide one SIM Card and one E170 USB Data Stick per BT Business Mobile Broadband connection under this Agreement.
10. If we cannot provide the BT Business Total Broadband Option 3 service, or you end the BT Business Total Broadband agreement before the BT Business Total Broadband Option 3 service is provided, this Agreement for BT Business Mobile Broadband will end and you must return the E170 USB Data Stick and SIM (which we will de-activate) to us within 14 calendar days of us informing you that we cannot provide the BT Business Total Broadband Option 3 service or within 7 days of ending the BT Business Total Broadband agreement.
11. If you end the BT Business Total Broadband agreement or a BT Business Total Broadband connection under it before expiry of the BT Business Total Broadband agreement Minimum Period, this Agreement for BT Business Mobile Broadband will end and/ or any BT Business Mobile Broadband connection associated with the terminated BT Business Total Broadband connection will end. We will charge you a termination charge of £75.00 (excluding VAT) for each BT Business Mobile Broadband connection which is terminated within its Minimum Term and we will de-activate the SIM. A termination charge will not apply where this Agreement for BT Business Mobile Broadband ends within 7 days of you receiving the BT Business Mobile Broadband equipment, provided that you return everything to us, unopened and in its original packaging, within 7 days of receipt.
12. If we end the BT Business Total Broadband agreement or a BT Business Total Broadband connection under it because you are in breach of that agreement, we will end this Agreement for BT Business Mobile Broadband or the BT Business Mobile Broadband connections under this Agreement associated with the terminated BT Business Total Broadband connection, in which case we will charge you a termination charge of £75.00 (excluding VAT) for each BT Business Mobile Broadband connection under this Agreement which is terminated within its Minimum Term and we will de-activate the SIM.
13. If you end this Agreement for BT Business Mobile Broadband or any connection provided under it other than in the circumstances set out in notes 10 and 11 where no termination charge is payable, you will pay a termination charge of £75.00 (excluding VAT) for each terminated connection that is within its Minimum Term.

## ***BT Business Mobile Broadband – Option 3 with Inclusive Mobile Broadband - Charges***

---